

**2017**

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**KEY PERFORMANCE  
INDICATORS**

# 2017

## KEY PERFORMANCE INDICATORS

This is the document we refer to in order to measure the impact of our programme work in 2017. It is intended to complement [THET's Strategic Plan 2016-2021](#).

### Impact Goals

For each goal we have a quantitative indicator and two qualitative measures framed by the impact question - a 'success' and a 'challenge' case study. Each year we would identify a thematic focus. Country programmes and grants management teams will gather evidence on how our work is contributing to the impact goals. Data will be reported every six months to coincide with Board of Trustees meetings. The Evaluation and Learning Team will then work with others to conduct a review of material with a view to pulling together on an annual basis to coincide with the annual report to the Charity Commission.

### Enabling Goals

Country programmes and grants management teams will gather evidence on how our work is contributing to the enabling goals. The quantitative measures will be captured every three months to coincide with Board of Trustees

meetings and case studies every six months. Enabling goals will therefore be broken down in to quarterly milestones or targets.

### Impact question 2017

Each year THET will adopt a different impact question, focusing on a particular aspect of our work.

For 2017, our impact question will focus on examining how our work is accelerating



This question is inspired in part by the criticism raised in the HPS evaluation, which points out that health partnerships have "limited understanding or analysis of how gender inequality and social exclusion can affect efforts to enhance human resource capacity and skills or improve people's access to and use of services".

## IMPACT GOAL 1



# 1 TRAIN HEALTH WORKERS



Redouble our efforts to train and support health workers.

### Measure

No. of health workers trained and supported [gender, thematic, geographic, cadre breakdown].

### Impact Question

What contribution training has made to the availability or quality of services for patients, and why?

### Impact Data

Review and analysis of two examples (success and challenge).

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## IMPACT GOAL 2



### 2 STRENGTHEN HEALTH SYSTEMS



#### Measure

List of LMIC governmental health system areas where we have been active.

#### Impact Question

What impact has our role had on strengthening the health system and/or the capacity of health sector leaders?

#### Impact Data

Review and analysis of two examples (success and challenge).

## IMPACT GOAL 3



### 3 CHAMPION HEALTH WORKERS



#### Measure

Uptake of recommendations of In Our Mutual Interest report.

#### Impact Question

How has this created a more enabling environment for NHS engagement?

#### Impact Data

Review and analysis of two examples (success and challenge).

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## ENABLING GOAL 1



### 1 INCREASE PROGRAMME QUALITY



#### Target

Presence in 5 countries, with 2 operating at scale.

#### Impact Question

How have we strengthened our relationship with policy and health partners in-country?

#### Impact Data

Annual feedback from partners and collaborators in country.

Forge strong country bonds to increase programme quality.

## ENABLING GOAL 2



### 2 BE THE PARTNER OF CHOICE FOR THE NHS



#### Target

We establish THET as the 'partner of choice' for the NHS institutions in at least 5 countries.

#### Impact Question

Has THET established the partnership office model as an effective mechanism for NHS, academic and private sector institutions operating in the global health space?

#### Impact Data

Qualitative assessment.

Champion the health partnership approach positioning THET as an essential partner to NHS, academic and private sector institutions in the UK.

## ENABLING GOAL 3



### 3 DIVERSIFY FUNDING SOURCES



#### Target

We will raise £707,000 in unrestricted income in 2017 through additional programmes.

#### Impact Question

What new sources of funding have been approached and secured?

#### Impact Data

Data contained in our pipeline.

Ensure security through diverse funding sources.

## ENABLING GOAL 4



### 4 CREATE A PEOPLE CENTERED ORGANISATION



#### Target

We will adopt a People Strategy which demonstrates THET's commitment to its staff.

#### Impact Question

How satisfied are staff with THET as an employer?

#### Impact Data

Staff survey.

Create a people centred organisation, accountable and empowered.

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# ENABLING GOAL 5



## 5 GATHER ROBUST EVIDENCE



### Target

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We will develop a THET MEL manual to inform programme design and management.

### Impact Question

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To what extent do new and existing programmes follow the manual?

### Impact Data

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Annual review of country programme management and publications, by MEL and Programmes teams.

Transparency and accuracy through robust evidence gathering.